

# Terms and Conditions of Hire & Safe use

## 1. STANDARD TERMS

- a. All bookings will be completed by the 'Responsible Person' (RP) also known as the 'named hirer' or 'other appointed person(s)'.
- b. These bookings will be made by the online booking process at [www.bouncywouncy.co.uk](http://www.bouncywouncy.co.uk), where by the RP will accept these terms and conditions clearly made visible by selecting the appropriate 'tick' box before proceeding. Failure to do this will result in a void booking.
- c. All bookings will be confirmed by Bouncy Wouncy with another copy of these terms and conditions by email for the RP's reference.

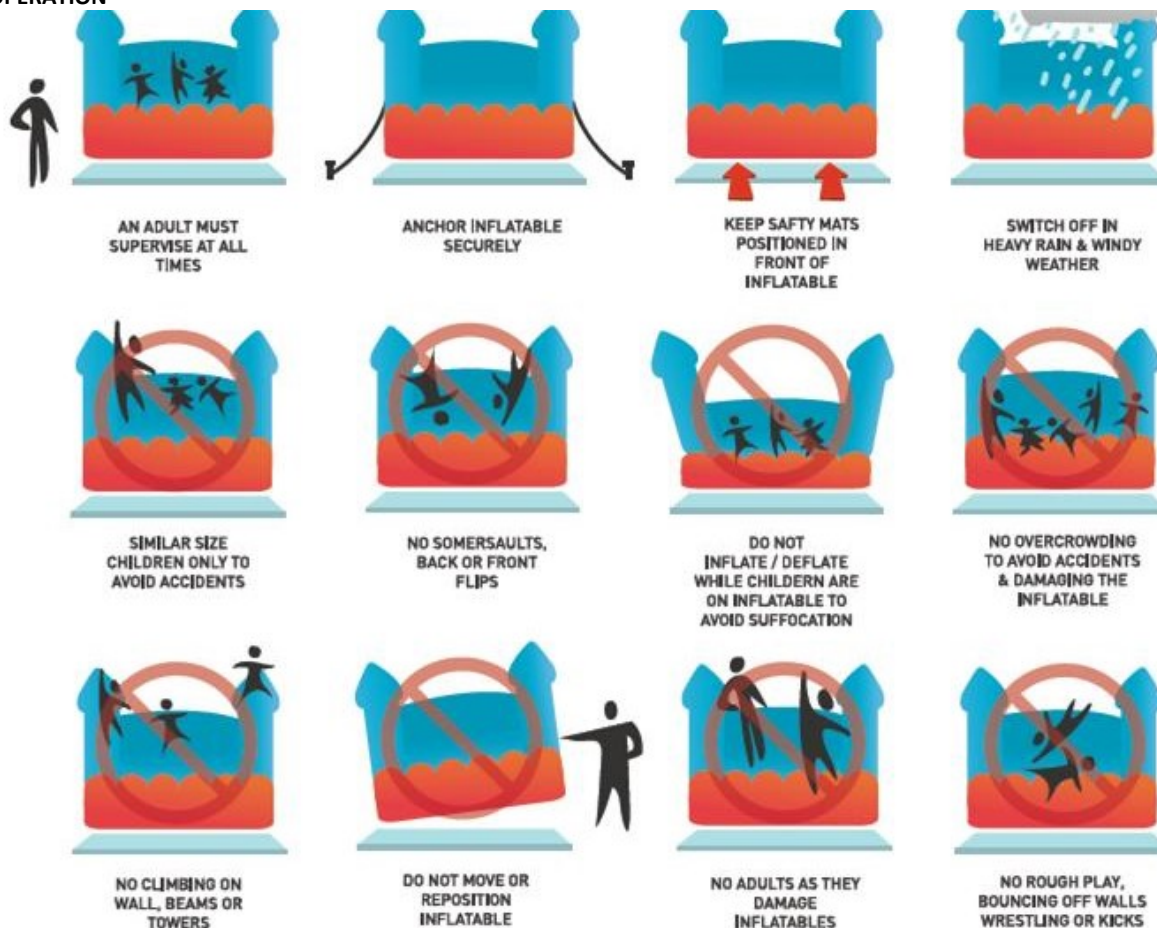
## 2. RESPONSIBLE PERSON(S) 'RP'

- a. A booking is not accepted from anyone under the age of 18, or on behalf of someone else.
- b. The RP, or a suitable other nominated person, must be in attendance with the inflatable the whole period of the hire.
- c. The inflatable must be used only for the purpose for which it is designed for and hired for.
- d. The hiring is personal to the RP and is not capable of being assigned or sub-hired to anyone else.
- e. The RP shall be responsible for:-
  - i. Appropriate **public liability insurance** for events with the exception of when Bouncy Wouncy provide staff.  
\*\* 'one off' public liability can be purchased against our policy starting from £15.00 per day, per inflatable \*\*
  - ii. The cost of repair or replacement of any property belonging to Bouncy Wouncy, which is damaged or destroyed during the hiring;
  - iii. The payment of any other charges, in particular relating to the location of the inflatable (parks, hall hire and similar);
  - iv. All accidents, loss, injury or damage, infringement of copyright caused by the hirer or anyone acting on their behalf arising from the hire, and indemnifying Bouncy Wouncy against any costs, claims or demands arising there from except for such occurrences that are due to negligence of Bouncy Wouncy, its servants or agents (unless duly noted overleaf in the Safety Concerns Section).
- f. Bouncy Wouncy **do not** accept responsibility in respect of damage to or loss of any property, articles or things whatsoever damaged or lost on, in or around our equipment.
- g. Bouncy Wouncy **do not** accept responsibility for any loss or damage suffered by the hirer or any other person as a result of any breakdown, interruption or accident whatsoever necessitating the cancellation or interruption of the hiring. The hirer shall indemnify Bouncy Wouncy against any costs, claims or demands arising out of such occurrence.
- h. The hired inflatable and equipment shall be left in a **clean, tidy and working** condition, to avoid additional costs.
- i. A cleaning deposit is charged cash on the day for all bookings, and returned on collection, should the equipment be satisfactory.
- j. The inflatable or equipment must be ready for set down by the expiration of the time of hire to avoid additional costs (£10 / 15 mins)
- k. Smoking and Alcoholic drinks are not permitted on the hired inflatable, or to be consumed at the same event of hire relating to the safe use of the equipment.
- l. Bouncy Wouncy may occasionally take promotional **pictures** at parties/events. By signing these terms and conditions you give permission for this to go ahead **on behalf of guests and others** involved at the party/event. If you do not wish for photos to be taken please inform us in advance.

## 3. PAYMENTS AND CANCELLATION OF BOOKINGS

- a. Bouncy Wouncy reserve the right at any time to refuse or cancel the hiring of any hired inflatable or booking.
- b. After booking, a minimum deposit payment of 50% is required immediately to confirm the booking, this deposit amount is non-refundable, unless through fault of Bouncy Wouncy. The final 50% is required no later than 5 calendar days before the booking start date.
- c. If a booking is cancelled by the hirer with more than 48 hours notice, a 50% refund is issued (providing the full 100% has been paid already).
- d. When less than 48 hours notice given, or the location is unsuitable (unclean or not flat) – RP not entitled to any refund.
  - i. Bad weather on the day - RP cancels by 8am (50% refund), RP cancels on delivery (25% refund).
  - ii. Bad weather on the day - cancelled by Bouncy Wouncy (50% refund), OR free re-booking (same value) within 14 days (subject to availability)

## 4. SAFE OPERATION



- a. By signing below the hirer is confirming their understanding and receipt of this document and its Safety Information and takes full responsibility and liability for following this document and the guidance given by Bouncy Wouncy staff.
- b. User numbers & heights – these are clearly stated on the manufacturers label, on the front step of the inflatable, or adjacent safety notice sign.
- c. User combinations – children / adults of a similar age and size must only use the inflatable at the same time. The RP is responsible to ensure that (for example) small children and adults do not use equipment at the same time. Not all castles are suitable for adults.
- d. Anyone with any significant health problems (such as back / neck complaints) must not use the inflatable.

5. **OPERATIONAL PROBLEMS / ACCIDENT PROCEDURES**

- a. If there appears to be any problems with the blower, generator or inflatable, the hirer must not attempt to rectify the problem, the hirer must cease use safely and should immediately contact the duty officer (details below)
- b. Any damage to the inflatable or blower must be reported to the duty officer and will be charged to the hirer. If damage is beyond repair, full cost of a replacement will be sought. The hirer will be charged any additional costs such as hire of replacement inflatable / blower during the time the Inflatable / blower is out of action.
- c. If there should be an accident involving injury to a child or an adult, and there is any doubt concerning the seriousness of the injury, then an ambulance or paramedic unit should be called as soon as possible. Where child users are involved, the parent or responsible adult who accompanied the child to the event should be contacted at once.

The hirer should ensure access to a mobile phone or know the location of nearest public phone, for purpose of contacting emergency services.

**NO FOOD / DRINK / GLASSES / SHARP OBJECTS / VALUABLES / SILLY STRING / PARTY POPPERS / FACEPAINTS**

<b>RESPONSIBLE PERSON'S ACCEPTANCE</b>			
<i>"I as the responsible Person (named hirer, or nominated other person), take full responsibility and liability for the use of the equipment, indicated by my signature / identification as below. It is also in good, clean working order"</i>			
RP Name:..... RP Signature:..... Date:..... Equipment:.....			
<b>CLEANING DEPOSIT:</b>			
Received by BW staff:..... Amount:..... / Returned to RP (signature):.....			
Delivery Driver Name(s)		ID photographed securely on company phone?	

## SAFETY DECLARATION

Bouncy Wouncy have provided safety tested equipment, correctly set up to British Standards and manufacturers guidance. A risk assessment has been undertaken, and any additional safety concerns / risks are listed below.			
<b>Safety Concern Notice (if required)</b>			
Our delivery staff have noted a safety concern about the area of set up, and advise that the equipment is not used, or used with additional safety measures / precautions, the concerns are marked as below.			
Excessive wind speed forecasted (Anemometer issued with training)	Sandbags used, on hard surface	Event, supervised by others	
	Obstruction to front/back/side, as indicated below on the diagram		
<i>Draw item set up here, Clearly indicate obstructions within safety margins, Clearly detail control measures advised.</i>			
<i>If named hirer is not present, their nominated other person assumes the role of the RP and must sign both pages</i>			
<b>RESPONSIBLE PERSON'S ACCEPTANCE</b>			
<i>"In consideration of the above concerns, I as the responsible Person (named hirer, or nominated other person), take full responsibility and liability for the use of the equipment, indicated by my signature / identification as below"</i>			
RP Name:..... RP Signature:..... Date and time:.....			